

1 Churchill Place  
London  
Greater London  
E14 5HP

9 June, 2013

Dear Mr. Jenkins

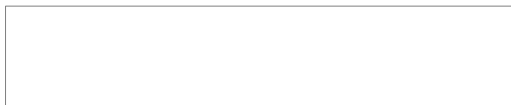
I was impressed when you wrote to your colleagues about Respect, Integrity, Service, Excellence and Stewardship. Not just because of this but also the newspaper articles and interviews. We have not seen the like before and you really do seem to mean it. I wish to question you about Barclays integrity. It is a subject on which I am expert, having won an official complaint against the ill-fated Financial Services Authority for their 'lack of integrity'. What use are the authorities if they have no integrity?

Unfortunately your staff have also let my wife and I down badly for years. I have been forced to fight Barclays and the authorities while my health was bad. In 1997 I had two operations go wrong. Shortly after I placed this picture of me on my website to warn about the under reporting of operations going wrong (my operations were recorded as successes). I was proven correct by two reports after this, one by the British Medical Journal and the other by the World Health Organization (October 2002). You can check all this using archive.org which makes an archive of websites. Since then I had an aneurysm rupture with serious complications which required that I was moved from Addenbrooke's ICU to Papworth ICU and back to Addenbrooke's ICU again. It left me with more serious health problems and also another larger aneurysm which is inoperable. I believe this was brought on by the stress of dealing with yourselves and the authorities as I end up in bad pain whilst writing to them. Like I am now.



I am asking that you personally look at our case, which I know is a liberty. It will though give you insight into how your staff work. Will you please prove my opinion of you to be correct? You can do this by either telling us why we were not defrauded or admitting you company did wrong and making good what they did to many customers. Will you treat this as a golden opportunity or as a problem? I enclose my last communication which was sent by email to [customer.relations@barclays.com](mailto:customer.relations@barclays.com) – I also asked them to send a copy to you. I thought you may want to know and take notice especially if the great press was true. My wife and I thank you – we hope you will do the right thing.

Sincerely,



Garry Anderson

skilful.com  
skilled.org  
WoolwichSucks.co.uk  
wipo.org.uk